

## Software License Agreement – Cybozu, Inc.

Caution: These terms and conditions shall be applied to any agreement (the "Agreement") with respect to use of above software product (the "Software") provided by Cybozu, Inc. ("Cybozu") between Cybozu and any and all companies, organizations and other legal entities who wish to use a Software (the "Customer").

These terms and conditions shall be legal binding. The Customer shall be deemed to accept and agree any and all of the terms and conditions of this Agreement at the time when (i) the Customer applies for the purchase of the Software if the Customer had an opportunity to review the content of this Agreement prior to the purchase or (ii) the Customer removes the sealing protection attached to the certificate of the License Key or opens the electronic file containing the license-key if the Customer did not have such opportunity.

The Software shall be protected by any acts, laws, regulations, rules, and treaties in relation to copyright and other intellectual property rights. It should be noted that Cybozu does not sell, transfer, or assign any right concerning the Software but licenses the Software to the Customer. The Software may contain programs, the copyright of which is owned by a third party, instead of Cybozu. These terms and conditions shall not apply to such programs. Please review the following file before using the Software in order to understand the terms and conditions to use each of such programs:

license.html file (3rd party license directory (document root directory designated folder))  
If you do not agree these terms and conditions, the Customer may not use the Software and, therefore, please uninstall the Software immediately. Then the Customer will return the Software media (software, recording media, a registered Key code certificate, and other brochures, etc.) to Cybozu within sixty (60) days, from the day when the Customer obtained the License Key of the Software, after the Customer may contact Cybozu or Distributor.

### 1. Definition

- (1) The "License" shall mean the right to use the Software within the scope of and in accordance with the terms and condition of the Agreement.
- (2) The "License Key" shall mean the series of random alphabets and numbers provided by Cybozu to the Customer. The Customer may begin to use the Software by registering the License Key to the Software. A single License Key shall be generated for each License; provided that if the Customer who has a License or Licenses purchases another License, the terms and conditions of which are different from those of the License(s) the Customer already owns, the terms and conditions of the latest obtained License shall apply to any and all Licenses owned by the Customer. The Customer may not register one License Key more than once whether into the same server or different servers. One License includes one service license, the terms and conditions of which is provided by Cybozu separately. The Customer shall be deemed to have agreed to such service license agreement if the Customer accepted this Agreement.
- (3) The "Registered User(s)" shall mean a person or persons who are registered as a user or users using the Software. The Customer may not register as a Registered User any person other than directors, officers and/or employees of the Customer or its affiliates, the majority of the outstanding voting rights of which shall be owned by the Customer; provided that, however, the Customer may register a person belonging to a company that maintains and/or operates the Software on behalf of the Customer.
- (4) The "MySQL Database" shall mean the database and the components containing significant features of the Software.
- (5) "The Application" shall mean any components other than the MySQL Database.

### 2. Scope of Use

Cybozu grants the following rights to the Customer:

- (1) With a single License, the Customer may install the Software to one server or computer only; provided that, however, the Customer may install the Software to more than one servers or computers up to the number that is approved by Cybozu, only if the Customer applied such installment in accordance with the procedure as provided by Cybozu and Cybozu explicitly authorizes such installment, where the Customer may use only one MySQL Database only for the purpose to use in connection with the Software.
- (2) The Customer may not register, as the Registered Users, more persons than the number approved by Cybozu under the Agreement. Any person or persons other than the Registered User(s) may not use the Software in favor of the Customer. If the Customer purchases additional User License(s), the Customer may register additional Registered User(s) up to the number of User License(s) purchased.
- (3) The number of Registered Users and other terms and conditions of each License shall not be shared with any company, person and/or entity other than the Customer.
- (4) The customer may not use a single License Key for more than one operation simultaneously whether in the same computer or not.

### 3. Other Rights and Limitations

#### 3-1.

- (1) The Customer may duplicate the Software solely for the purpose of backing up, provided, however, that Customer may not try out, use, or run such back up of the Software on any computer, whether owned by the Customer or not, except for the case where the Customer fixes the data originally installed.

The Customer may duplicate the Software for the purpose of examinations to confirm whether modified programs and/or optional components of the Software are suitable to the technical environment of the Customer before the installment thereof; provided that any duplications hereunder shall be used only for the purpose of such examinations and may not be used permanently, and, therefore, the Customer shall delete and destroy any of such duplications immediately after the relevant examination is completed.

- (2) The Customer may transfer the Software to another server computer owned or legitimately held by the Customer, when the Customer must delete the Software from the server computer from which the Software was transferred.

#### 3-2.

- (1) The Customer is not allowed to duplicate, distribute or transmit (including to post on a website and/or any other act to have the Software accessible from the public).

#### 3-3.

- (1) The Customer is not allowed to lend, lease or pledge the Software. In addition, the Customer may not assign, transfer or sublicense the right to use or try out the Software to any third party. Therefore, in no event shall the Customer grant any right to use the Software to any individuals including but not limited to any directors, officers or employees of any company or entity other than the Customer.

#### 3-4.

The Customer may not, in any way, reverse engineer, reverse compile, reverse assemble, modify, or change the Software or make any software derived from the Software; provided that, however, the Customer may, at its responsibility, risk and expense, reverse engineer the Software only for the purpose clearly identified in GNU Lesser General Public License version 2.1 or the Section 6 of GNU Lesser General Public License version 2. The Customer may not duplicate, modify, change or translate any document in relation to the Software. The Software is provided as a single product as a whole and the Customer may not use any part or component, including the MySQL Database, of the Software apart from the other parts and components thereof.

#### 3-5.

- (1) No right shall Cybozu grant the Customer relating to any use of trademarks and/or service marks of Cybozu. Cybozu shall reserve any and all right other than those explicitly conferred to the Customer under this Agreement.
- (2) In the case Cybozu grant the Customer the License to use the Software as "version up" from an old version of the Software (the "Old Version Product") or "transfer" from the products competing with the Software (the "Competing Product"), the license shall be subject to the condition that the Customer obtained legal and effective license to use the Old Version Product or the Competing Product. If the Customer purchased the License as "version up," the license of the Old Product shall be automatically terminated and, therefore, the Customer shall uninstall the Old Version Product before installing the Software, when the Customer may use the latest version of the Software only; provided that, however, if the Customer needs to convert the data held under the Old Version Product, the Customer may use the Old Version Product until such conversion is completed, where the Customer shall convert the data after installing the Software, and delete or uninstall the Old Version Product immediately after the conversion.

### 4. Cancellation

- (1) In the event of any breach of these terms and conditions by the Customer, Cybozu may terminate the Agreement with immediate effect and without any notification.
- (2) Once the Agreement is terminated, the Customer shall be obliged to completely delete the Software, any components thereof, any documents relating thereto, and any and all reproductions thereof from the computer(s) and cease to use the Software.
- (3) In no event shall Cybozu be responsible for any damages and losses incurred by the Customer and/or any third party due to the inaccessibility to or discontinuation of use of the Software, or any part thereof, caused by the termination of the Agreement.

### 5. Limitation on Warranty

- (1) Cybozu hereby warrants that the Software shall operate materially in accordance with the manual, subject to the condition that the Customer purchased legal and effective license from an official partner approved by Cybozu and that the Software is used under the environment, including but not limited to operating systems, hardware structures and network environment, recommended by Cybozu; provided that the warranty by Cybozu hereunder shall not cover any defects, problems and/or inconsistency with the function described in the manual:
  - arising from (i) any program made to change or modify the Software, except for those officially provided by Cybozu to apply to the Software, (ii) any program or software provided by Cybozu before the Software is officially released such as trial version, evaluation version, and early release version, regardless of the names such as "beta version," "RC version," and "operation review version,"
  - arising from the environment to use the Software including the operating system, hardware structure, and network environment,
  - arising from any change or modification made by or through intention of the Customer, or not arising from the Software.
- (2) Any claim by the Customer based on the warranty under the subsection (1) above must be made within sixty (60) days, or the shortest period allowed under the applicable law if such period is more than 60 days, from the day when the Customer obtained the License Key of the Software and must be accompanied with the appropriate document to certify that the Customer purchased the License of the Software and the date the Customer obtained the License Key.
- (3) The remedy of the Customer for the claim based on this section 5 shall be, at Cybozu's choice, either of replacement or repair of the Software or return of the payment caused by the termination of the Agreement, except for which Cybozu and/or any affiliate thereof shall take no responsibility. The "replacement or repair of the Software" shall include provision of any "fix program" or "upgrade software" of the Software and in the case Cybozu offer fix program or upgrade software of the Software to the Customer, Cybozu shall be deemed to have performed the duty under this section 5 whether the Customer

introduce such "fix program" or "upgrade software" or not.

### 6. LIMITATIONS OF WARRANTY

- (1) The Customer hereby confirms and agrees that the Customer shall assume full responsibility for any and all damages, direct or indirect, liabilities and/or risks, including loss of data, server down, interruption of business operations, complaints and claims made by a third party, arising from trying out or using the Software.
- (2) THE SOFTWARE IS PROVIDED "AS IS" AND "AS-AVAILABLE" EXCEPT FOR THE WARRANTY UNDER THE SECTION 5 ABOVE. EXCEPT AS SPECIFICALLY PROVIDED HEREIN, CYBOZU MAKES NO, AND HEREBY SPECIFICALLY DISCLAIMS ANY WARRANTY TO THE CUSTOMER OR ANY OTHER PERSON OR ENTITY CONCERNING THE SOFTWARE, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, COMPLETENESS, USE, ACCURACY, TITLE OR NON-INFRINGEMENT. IN ADDITION, EXCEPT AS SPECIFICALLY PROVIDED HEREIN, CYBOZU MAKES NO, AND HEREBY SPECIFICALLY DISCLAIMS ANY WARRANTY THAT THE SOFTWARE WILL MEET THE CUSTOMER'S REQUIREMENTS, OR THAT THE CUSTOMER'S USE OF THE SOFTWARE SYSTEM WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE; NOR, EXCEPT AS SPECIFICALLY PROVIDED HEREIN, DOES CYBOZU MAKE ANY WARRANTY, AND CYBOZU SPECIFICALLY DISCLAIMS ALL WARRANTY, AS TO THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE SOFTWARE THAT DEFECTS OR ERRORS IN THE SOFTWARE WILL BE CORRECTED OR THAT THE SOFTWARE WILL BE COMPATIBLE WITH THE CUSTOMER'S HARDWARE, SOFTWARE OR NETWORK OPERATING ENVIRONMENT.
- (3) Cybozu may change, suspend or discontinue, without obtaining prior consent of the Customer, any functions and/or operations of the Software, and/or any services accompanied with the Software. In no event shall Cybozu guarantee to continue to provide the Customer with the functions, operations and environment of the Software equivalent to those at the time of the execution of this Agreement.
- (4) In addition, any oral or written information or advice provided by Cybozu shall not constitute any additional warranty or expansion of any warranty hereunder in any sense.

### 7. LIMITATIONS OF LIABILITY

- (1) The Customer hereby confirms and agrees that the Customer shall assume full responsibility for any and all damages, direct or indirect, liabilities and/or risks, including loss of data, server down, interruption of business operations, complaints and claims made by a third party, arising from any use of the Software and/or any service accompanied therewith, including those arising from the Customer not introducing fix program to fix the defect of the Software provided by Cybozu and those arising from Cybozu not providing any service, and those arising from the Customer not using any service provided by Cybozu.
- (2) UNDER NO CIRCUMSTANCES WILL CYBOZU, ANY PROVIDER AND/OR RESELLER OF THE SOFTWARE, AND/OR ANY PROVIDER OF THE CONTENTS IN RELATION TO THE SOFTWARE (COLLECTIVELY THE "AFFILIATES"), BE LIABLE FOR ANY DAMAGES AND LOSSES, INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE OR INCIDENTAL DAMAGES OR LOST PROFITS, WHETHER FORESEEABLE OR UNFORESEEABLE, EVEN IF CYBOZU AND/OR THE AFFILIATES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES (INCLUDING, BUT NOT LIMITED TO, CLAIMS FOR LOSS OF DATA, GOODWILL, USE OF THE SOFTWARE, INTERRUPTION IN USE OR AVAILABILITY OF DATA, STOPPAGE OF OTHER WORK OR IMPAIRMENT OF OTHER ASSETS), ARISING OUT OF BREACH OR FAILURE OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, BREACH OF CONTRACT, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT, OR OTHERWISE. FURTHERMORE, CYBOZU SHALL NEVER BE RESPONSIBLE FOR ANY COMPLAINTS AND CLAIMA FROM ANY THIRD PARTY.
- (3) In no event shall the aggregated amount of any liabilities of Cybozu and any other suppliers of the Software to the Customer exceed the total amount actually paid by the Customer to Cybozu with respect to the Software.

### 8. Information relating to the License Key

In no event must the Customer disclose, whether intentionally or not, knowingly or not, by negligence or not, whether in duration of this Agreement or not, any information the Customer knew or obtained in relation to this Agreement, including any information relating to codes, structures and composition of the Software and any information relating to the License Key. Any use not complying with the terms and conditions of this Agreement is strictly prohibited.

### 9. Copyright, etc.

- (1) Cybozu, MySQL AB/Sun Microsystems, Inc., and/or any suppliers thereto, retain any and all rights, titles and interests, including copyrights and other intellectual property rights, in and to the Software, including HTML program and screen display thereof, and any files, documents and drawings in relation thereto.
- (2) The Software shall be protected by any acts, laws, regulations, rules, and treaties in relation to copyright and other intellectual property rights. Therefore, the Customer shall be obliged to handle the Software complying with such acts, laws, regulations, rules, and treaties.
- (3) The providers of the contents, to which the Customer may access from or through the Software, retain any and all rights, titles and interests, including copyrights and other intellectual property rights, in and to such contents. Such contents shall be protected by any acts, laws, regulations, rules, and treaties in relation to copyright and other intellectual property rights.

### 10. Governing Law and Miscellaneous Rules

The Agreement shall be governed by the laws of Japan without giving effect to any principles of conflicts of laws. All disputes, controversies or differences which may arise between the parties hereto, out of or in relation to or in connection with the Agreement shall be finally settled by arbitration in Tokyo, in accordance with the Commercial Arbitration Rules of The Japan Commercial Arbitration Association. The Customer must comply with all applicable export laws and regulations.

### 11. Miscellaneous

In the event any terms and conditions different from those terms and conditions are attached to the Software obtained by the Customer, these terms and conditions shall supersede the attached terms and conditions, unless Cybozu clearly states otherwise. These terms and conditions contains the entire agreement between the parties with respect to the subject matter hereof, and supersedes all prior and contemporaneous agreements, writings, statements and understandings between the parties with respect thereto. The Agreement may be amended, supplemented or modified only by a written instrument duly executed by each of the parties hereto. In addition, any terms and conditions indicated in order sheets rendered by a dealer to the Customer, if any, shall be null and void between the parties hereto and make no effects to the Agreement. If effectiveness of any provision of this Agreement is restricted, such provisions shall be valid to the extent permitted by the applied laws and regulations. If any provisions of this Agreement is declared invalid or unenforceable by any lawful tribunal, then it shall be adjusted to conform to legal requirements of that tribunal and that modification shall automatically become a part of this Agreement, or if no adjustment can be made, the provision shall be deleted as though never included in this Agreement and the remaining provisions of this Agreement shall remain in full force and effect unless such invalidity or unenforceability causes substantial deviation from the underlying intent of the parties expressed in this Agreement. In such case, the parties shall replace the invalid or unenforceable provision with a valid or enforceable provision which corresponds as far as possible to the spirit and purpose of the invalid or unenforceable provision.